

# National Core Indicators<sup>®</sup>-- Intellectual and Developmental Disabilities 2020-21 In-Person Survey (IPS) Report

## Service Coordination

*Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.*

What to know about the presentation of Satisfaction data:



### Charts with un-collapsed weighted NCI average

Here's what [collapsed](#) data are



### State and weighted NCI averages

The number of respondents (N) is not weighted

Here's what [weighting](#) data means for comparisons

## Service Coordination

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## Where do these data come from?

All information in this section comes directly from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that allow for proxy respondents are noted in the table title.

Read more about why we allow proxy respondents for select questions in the IPS in the Overview chapter of this report.

Items in this chapter are a part of the NCI System Performance domain (or topic area) and comprise the “Service Coordination” sub-domain (a specific area of concern within the domain). The Service Coordination sub-domain includes items that help determine whether “Service coordinators are accessible and responsive to people. The service plan is responsive to people’s goals and needs. People participate in the service planning process”. Read more about NCI domains and sub-domains in the Overview chapter of this report.

Read more about NCI-IDD domains and sub-domains in the Overview chapter of this report.

## What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped.

To see the breakout of responses for each option, please see Appendix C.

## What is weighting and why do we do it?

The NCI-IDD averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states

has a greater influence on the overall NCI-IDD average (that is, its contribution is *proportional to its service population*).

In this survey year, CA intentionally oversampled by geographical regions to get more focused insights, so their weights are calculated slightly differently (using the number of completed surveys and service population sizes in each subpopulation or region). You can read more about this in the Methodology section of the Overview chapter.

The number of respondents (N) for each question is *not* weighted.

## Presentation of state and weighted NCI-IDD averages

### Averages

For the most part, the state outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI-IDD Average, within the range of the NCI-IDD Average, or significantly below the NCI-IDD Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI-IDD Average range, their ‘always’ or ‘yes’ response was not statistically different from the NCI-IDD Average. Other tables show the states listed in alphabetical order and are not tested for significance.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative’s home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states' internal purposes. It should not be used to compare one state with another.

To protect people's privacy, we do not show the data when fewer than 20 people from a state or residence type responded to a question (though their responses are included in the NCI-IDD average).

## Important note on Impact of COVID-19

The 2020-21 NCI-IDD IPS data collection cycle began July 1, 2020 and ended June 30, 2021. As COVID-19 continued to spread across the United States, states were impacted in various ways throughout the year. These data cannot fully assess what impact the

pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on people being served, these data should be read with caution.

To help better understand the overall impact of COVID-19 on people receiving services, NCI-IDD added a state-optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. The NCI IPS COVID-19 Supplement can be found [here](#).

Figure A. Percentage of people surveyed in each residence type by state

State	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home	N
AL	0%	76%	6%	18%	0%	391
AR	1%	14%	39%	45%	2%	397
CA <sup>1</sup>	10%	25%	13%	51%	2%	8,630
CO	0%	11%	9%	52%	27%	614
FL	0%	42%	16%	42%	0%	399
GA	0%	31%	15%	40%	14%	405
HI	0%	13%	6%	52%	29%	317
IL	0%	50%	10%	39%	1%	339
IN	0%	27%	28%	43%	2%	405
KS	1%	43%	25%	28%	3%	380
KY	1%	37%	7%	28%	27%	393
MI	0%	48%	15%	35%	3%	651
MN	1%	55%	7%	33%	4%	386
MO	1%	20%	45%	30%	4%	399
NE	8%	29%	21%	26%	16%	417
NV	0%	51%	22%	22%	5%	408
NH	2%	15%	10%	39%	33%	396
NJ	0%	48%	13%	34%	5%	406
NC	14%	14%	8%	50%	14%	383
OH	6%	12%	36%	44%	1%	329
OR	0%	21%	9%	50%	20%	419
PA	8%	40%	12%	39%	1%	605
SD	0%	53%	36%	10%	1%	398
TN	3%	39%	31%	24%	4%	317
VA	0%	44%	8%	30%	18%	718
WI	1%	22%	22%	54%	1%	739
<b>Total</b>	<b>5%</b>	<b>30%</b>	<b>16%</b>	<b>43%</b>	<b>6%</b>	<b>19,641</b>

<sup>1</sup> All Californians with an intellectual or developmental disability as defined by California law have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. These statutory requirements make California's service system unique and could impact comparisons between its survey results and the results of other states.

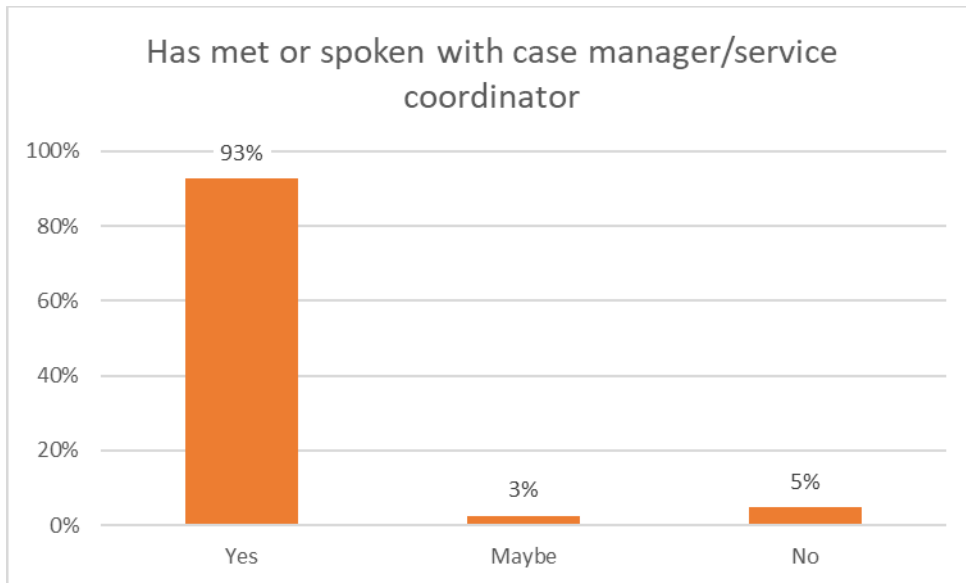


Table 1. Has met or spoken with case manager/service coordinator ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KY	100%	192	n/a	100%	n/a	100%	100%
SD	97%	294	n/a	97%	99%	93%	n/a
NE	97%	257	95%	97%	97%	97%	97%
OH	96%	211	n/a	100%	96%	95%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
GA	96%	227	n/a	98%	94%	96%	97%
MO	96%	246	n/a	97%	96%	95%	n/a
MI	95%	354	n/a	97%	93%	96%	n/a
IN	95%	273	n/a	92%	97%	96%	n/a
FL	95%	207	n/a	93%	100%	95%	n/a
WI	95%	474	n/a	95%	96%	94%	n/a
VA	95%	344	n/a	98%	94%	91%	95%
OR	95%	255	n/a	98%	97%	92%	96%
PA	94%	352	n/a	94%	95%	95%	n/a
TN	93%	133	n/a	94%	89%	96%	n/a
MN	93%	272	n/a	92%	96%	93%	n/a
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>11,468</b>	<b>85%</b>	<b>93%</b>	<b>95%</b>	<b>91%</b>	<b>96%</b>
NH	91%	289	n/a	96%	95%	85%	92%
AR	90%	269	n/a	86%	90%	94%	n/a
IL	90%	185	n/a	89%	88%	93%	n/a
NV	90%	311	n/a	88%	95%	86%	n/a
CO	90%	368	n/a	82%	96%	90%	87%
NC	89%	199	n/a	93%	86%	87%	96%
KS	89%	273	n/a	90%	93%	77%	n/a
NJ	87%	192	n/a	84%	88%	89%	n/a
HI	86%	137	n/a	n/a	n/a	83%	94%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CA	90%	4,854	87%	92%	94%	87%	98%
AL	87%	300	n/a	89%	n/a	75%	n/a





Table 2. Case manager/service coordinator asks person what s/he wants ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR	97%	239	n/a	100%	98%	95%	n/a
MO	94%	231	n/a	100%	93%	93%	n/a
CO	94%	327	n/a	91%	96%	90%	97%
FL	93%	192	n/a	88%	96%	96%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	94%	124	n/a	90%	95%	96%	n/a
IL	93%	164	n/a	96%	91%	88%	n/a
VA	92%	300	n/a	93%	89%	92%	92%
NC	91%	165	n/a	81%	n/a	88%	100%
WI	90%	422	n/a	93%	86%	92%	n/a
IN	90%	256	n/a	89%	88%	92%	n/a
OH	90%	184	n/a	n/a	89%	91%	n/a
OR	90%	220	n/a	88%	90%	90%	88%
PA	89%	316	n/a	90%	83%	90%	n/a
MN	89%	246	n/a	89%	91%	86%	n/a
SD	89%	267	n/a	92%	88%	81%	n/a
<b>Weighted NCI-IDD Average</b>	<b>88%</b>	<b>10,061</b>	<b>82%</b>	<b>88%</b>	<b>88%</b>	<b>89%</b>	<b>89%</b>
KS	87%	234	n/a	83%	90%	88%	n/a
CA	86%	4,130	82%	88%	86%	85%	87%
HI	86%	118	n/a	n/a	n/a	83%	90%
GA	86%	214	n/a	74%	86%	94%	82%
MI	85%	335	n/a	85%	81%	89%	n/a
AL	84%	262	n/a	85%	n/a	77%	n/a
NE	83%	233	n/a	91%	78%	84%	83%
NJ	83%	155	n/a	81%	78%	89%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	83%	286	n/a	80%	84%	84%	n/a
NH	80%	249	n/a	72%	87%	78%	84%
KY	78%	192	n/a	77%	n/a	83%	78%



Table 3. Able to contact case manager/service coordinator when wants ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	94%	198	n/a	n/a	89%	98%	n/a
FL	93%	197	n/a	87%	96%	97%	n/a
MN	93%	245	n/a	92%	91%	92%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	93%	126	n/a	92%	96%	91%	n/a
IN	92%	243	n/a	85%	95%	93%	n/a
PA	92%	320	n/a	89%	92%	91%	n/a
MO	90%	219	n/a	93%	93%	85%	n/a
AR	90%	260	n/a	89%	89%	92%	n/a
WI	90%	447	n/a	93%	89%	93%	n/a
IL	90%	163	n/a	90%	95%	88%	n/a
VA	90%	284	n/a	89%	89%	92%	89%
NC	89%	168	n/a	78%	n/a	91%	96%
SD	89%	284	n/a	90%	87%	89%	n/a
CO	89%	355	n/a	94%	90%	87%	86%
<b>Weighted NCI-IDD Average</b>	<b>88%</b>	<b>10,535</b>	<b>84%</b>	<b>87%</b>	<b>89%</b>	<b>89%</b>	<b>88%</b>
MI	88%	335	n/a	88%	88%	88%	n/a
NJ	87%	166	n/a	83%	90%	87%	n/a
OR	85%	227	n/a	86%	72%	90%	81%
NE	85%	219	n/a	89%	81%	82%	92%
CA	85%	4,448	79%	84%	88%	84%	84%
GA	84%	216	n/a	84%	85%	84%	84%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	82%	294	n/a	81%	80%	83%	n/a
KS	81%	248	n/a	78%	87%	78%	n/a
NH	80%	262	n/a	82%	89%	75%	83%
HI	78%	128	n/a	n/a	n/a	74%	77%
KY	77%	189	n/a	71%	n/a	85%	78%
AL	70%	294	n/a	72%	n/a	63%	n/a

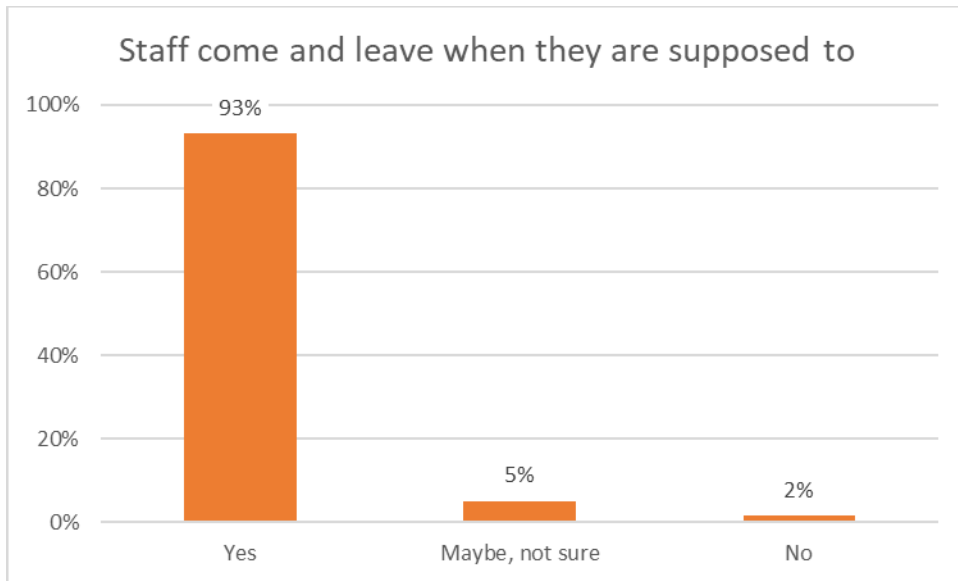


Table 4. Staff come and leave when they are supposed to ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	99%	122	n/a	98%	100%	n/a	n/a
AR	98%	251	n/a	97%	98%	100%	n/a
NC	97%	184	n/a	100%	90%	96%	100%
PA	97%	243	n/a	98%	100%	94%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
IN	96%	211	n/a	98%	93%	97%	n/a
WI	95%	367	n/a	98%	95%	96%	n/a
IL	95%	172	n/a	95%	100%	91%	n/a
AL	95%	300	n/a	96%	n/a	85%	n/a
MO	94%	212	n/a	100%	91%	100%	n/a
VA	94%	282	n/a	97%	89%	94%	94%
NJ	94%	154	n/a	94%	92%	97%	n/a
FL	94%	181	n/a	93%	98%	91%	n/a
GA	94%	223	n/a	96%	94%	91%	97%
KY	94%	187	n/a	90%	n/a	95%	97%
HI	93%	106	n/a	n/a	n/a	96%	93%
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>8,928</b>	<b>92%</b>	<b>93%</b>	<b>93%</b>	<b>93%</b>	<b>95%</b>
MI	93%	250	n/a	94%	93%	93%	n/a
MN	93%	246	n/a	91%	88%	97%	n/a
NE	93%	248	n/a	95%	94%	93%	91%
CA	92%	3,311	90%	93%	93%	92%	96%
SD	92%	283	n/a	93%	91%	96%	n/a
OR	92%	179	n/a	90%	85%	92%	100%
OH	91%	157	n/a	86%	89%	95%	n/a
NV	89%	262	n/a	88%	93%	89%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CO	88%	306	n/a	94%	98%	85%	83%
NH	87%	231	n/a	85%	94%	80%	93%
KS	81%	260	n/a	81%	89%	70%	n/a

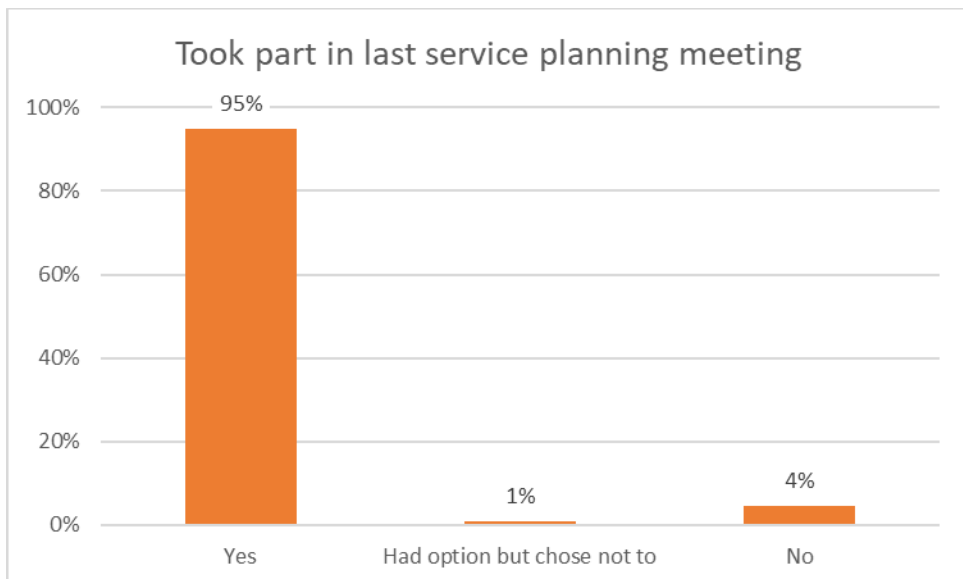


Table 5. Took part in last service planning meeting, or had the opportunity but chose not to ('yes' and 'had opportunity, but chose not to' responses)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KY	99%	193	n/a	100%	n/a	98%	100%
NE	99%	252	n/a	100%	100%	100%	97%
IL	98%	181	n/a	97%	100%	100%	n/a
AL	98%	296	n/a	100%	n/a	96%	n/a
GA	98%	225	n/a	98%	96%	100%	97%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	98%	269	n/a	99%	96%	96%	n/a
FL	98%	206	n/a	96%	100%	97%	n/a
VA	97%	274	n/a	97%	100%	96%	98%
IN	97%	247	n/a	96%	95%	99%	n/a
MO	97%	237	n/a	100%	95%	98%	n/a
PA	97%	318	n/a	96%	98%	98%	n/a
SD	97%	279	n/a	98%	100%	82%	n/a
CO	97%	350	n/a	97%	100%	96%	94%
<b>Weighted NCI-IDD Average</b>	<b>96%</b>	<b>10,467</b>	<b>93%</b>	<b>96%</b>	<b>96%</b>	<b>95%</b>	<b>97%</b>
MI	96%	336	n/a	94%	93%	98%	n/a
OR	95%	212	n/a	95%	100%	94%	95%
OH	95%	188	n/a	n/a	94%	98%	n/a
CA	95%	4,351	93%	97%	96%	93%	97%
HI	94%	133	n/a	n/a	n/a	91%	100%
NH	94%	264	n/a	95%	98%	94%	93%
WI	94%	438	n/a	93%	94%	93%	n/a
NV	93%	291	n/a	91%	95%	95%	n/a
NJ	92%	166	n/a	95%	100%	85%	n/a
NC	91%	184	n/a	92%	86%	90%	100%
KS	91%	226	n/a	91%	97%	79%	n/a
TN	89%	121	n/a	87%	86%	100%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR	89%	230	n/a	78%	91%	92%	n/a

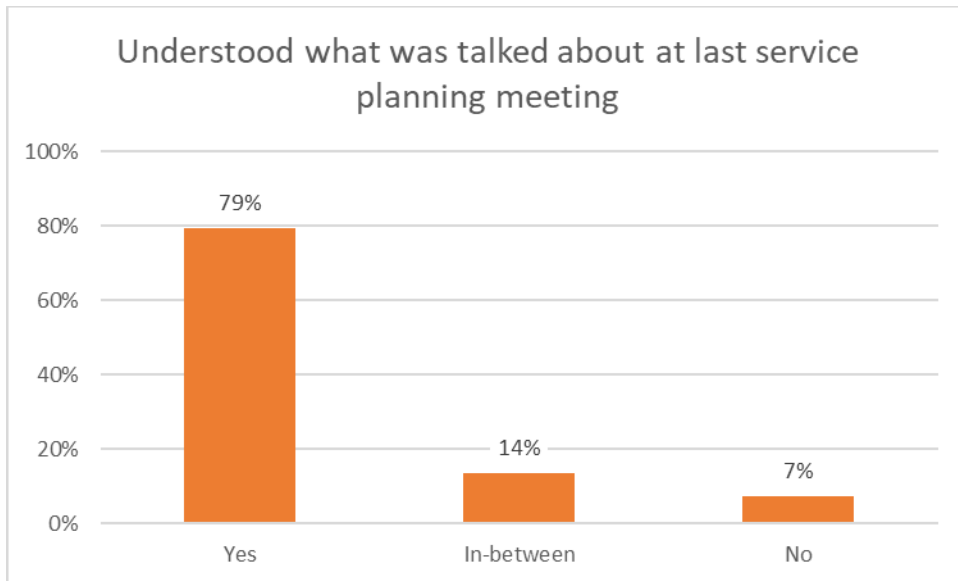




Table 6. Understood what was talked about at last service planning meeting (if attended last planning meeting; 'yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	93%	103	n/a	95%	92%	91%	n/a
GA	90%	213	n/a	92%	91%	90%	82%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	85%	156	n/a	n/a	83%	86%	n/a
SD	85%	258	n/a	84%	90%	82%	n/a
PA	85%	287	n/a	86%	86%	85%	n/a
KY	84%	185	n/a	87%	n/a	68%	90%
FL	84%	193	n/a	74%	92%	89%	n/a
IN	83%	230	n/a	88%	90%	76%	n/a
WI	82%	397	n/a	75%	91%	79%	n/a
CO	81%	316	n/a	97%	90%	76%	77%
NV	79%	252	n/a	79%	77%	83%	n/a
<b>Weighted NCI-IDD Average</b>	<b>79%</b>	<b>9,270</b>	<b>72%</b>	<b>77%</b>	<b>86%</b>	<b>77%</b>	<b>77%</b>
OR	79%	182	n/a	71%	81%	84%	73%
AR	79%	185	n/a	72%	83%	75%	n/a
NH	78%	236	n/a	81%	90%	81%	68%
NC	78%	156	n/a	n/a	n/a	74%	81%
NE	78%	233	n/a	76%	79%	81%	87%
CA	78%	3,823	75%	75%	87%	76%	81%
VA	77%	240	n/a	76%	85%	74%	75%
KS	77%	184	n/a	68%	88%	76%	n/a
IL	76%	157	n/a	74%	n/a	71%	n/a
MO	75%	214	n/a	61%	83%	70%	n/a
NJ	73%	133	n/a	80%	66%	69%	n/a
HI	69%	111	n/a	n/a	n/a	70%	70%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MI	72%	308	n/a	75%	78%	67%	n/a
MN	70%	247	n/a	72%	88%	63%	n/a
AL	69%	271	n/a	69%	n/a	70%	n/a



Table 7. Last service planning meeting included people person wanted to be there (if attended last planning meeting; 'yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	98%	160	n/a	n/a	97%	97%	n/a
AR	97%	204	n/a	100%	97%	96%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
VA	96%	231	n/a	98%	97%	92%	98%
CO	96%	321	n/a	87%	96%	96%	97%
MN	95%	263	n/a	93%	96%	99%	n/a
TN	95%	109	n/a	93%	97%	95%	n/a
PA	95%	299	n/a	91%	98%	96%	n/a
IN	95%	240	n/a	98%	92%	95%	n/a
SD	95%	275	n/a	96%	93%	100%	n/a
IL	94%	166	n/a	93%	n/a	96%	n/a
FL	94%	197	n/a	96%	96%	90%	n/a
MO	94%	228	n/a	97%	95%	90%	n/a
NC	94%	159	n/a	86%	n/a	97%	92%
MI	94%	308	n/a	94%	95%	91%	n/a
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>9,745</b>	<b>88%</b>	<b>92%</b>	<b>94%</b>	<b>94%</b>	<b>95%</b>
WI	93%	411	n/a	86%	95%	95%	n/a
GA	93%	218	n/a	89%	96%	94%	92%
NE	92%	237	n/a	93%	91%	92%	94%
CA	92%	4,090	87%	91%	92%	94%	94%
KY	92%	192	n/a	91%	n/a	88%	95%
NH	92%	237	n/a	86%	95%	92%	94%
OR	91%	197	n/a	83%	89%	93%	94%
NJ	91%	128	n/a	90%	89%	90%	n/a
NV	90%	278	n/a	87%	93%	95%	n/a
HI	90%	124	n/a	n/a	n/a	86%	93%
KS	88%	197	n/a	78%	97%	86%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	87%	276	n/a	88%	n/a	86%	n/a

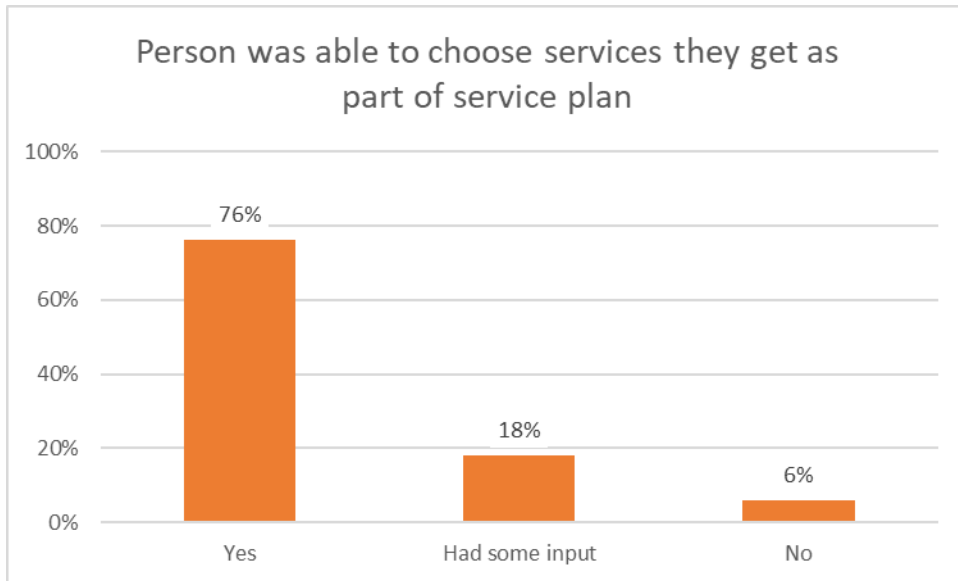


Table 8. Person was able to choose services they get as part of service plan ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
GA	93%	208	n/a	88%	95%	98%	88%
AR	92%	172	n/a	95%	93%	89%	n/a
VA	89%	192	n/a	89%	89%	83%	95%
FL	88%	182	n/a	85%	91%	88%	n/a
TN	87%	105	n/a	87%	82%	n/a	n/a
OH	86%	149	n/a	n/a	90%	82%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
SD	82%	249	n/a	80%	89%	63%	n/a
MO	82%	209	n/a	86%	86%	78%	n/a
KY	81%	189	n/a	87%	n/a	73%	81%
IN	80%	215	n/a	73%	84%	80%	n/a
IL	78%	152	n/a	81%	86%	70%	n/a
OR	77%	145	n/a	74%	83%	76%	81%
<b>Weighted NCI-IDD Average</b>	<b>76%</b>	<b>8,136</b>	<b>74%</b>	<b>74%</b>	<b>84%</b>	<b>74%</b>	<b>75%</b>
KS	76%	155	n/a	83%	79%	69%	n/a
CA	76%	3,087	75%	76%	84%	72%	83%
NV	75%	241	n/a	68%	82%	85%	n/a
PA	75%	244	n/a	77%	78%	76%	n/a
NC	73%	146	n/a	76%	n/a	72%	81%
WI	72%	349	n/a	60%	82%	70%	n/a
HI	71%	107	n/a	n/a	n/a	63%	84%
NE	68%	205	n/a	68%	67%	68%	63%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	68%	257	n/a	69%	n/a	63%	n/a
CO	68%	319	n/a	69%	76%	69%	64%
MI	68%	285	n/a	65%	80%	69%	n/a
NH	61%	217	n/a	65%	74%	58%	54%
NJ	59%	125	n/a	54%	70%	58%	n/a
MN	58%	232	n/a	61%	78%	45%	n/a

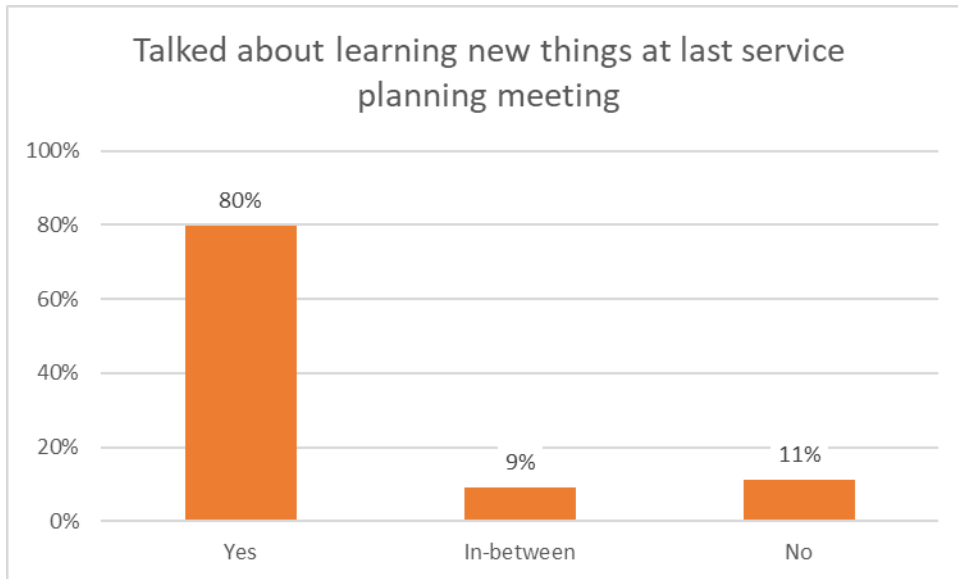


Table 9. Talked about learning new things at last service planning meeting ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
GA	90%	207	n/a	87%	93%	94%	85%
FL	89%	192	n/a	81%	94%	94%	n/a
VA	88%	202	n/a	88%	91%	80%	93%
SD	86%	253	n/a	91%	83%	86%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	88%	104	n/a	87%	92%	83%	n/a
KY	85%	183	n/a	85%	n/a	85%	86%
MN	85%	239	n/a	84%	91%	82%	n/a
NC	85%	155	n/a	86%	n/a	82%	92%
AR	84%	186	n/a	96%	80%	86%	n/a
AL	84%	269	n/a	84%	n/a	88%	n/a
HI	83%	108	n/a	n/a	n/a	86%	74%
IL	82%	165	n/a	83%	82%	80%	n/a
MI	80%	292	n/a	84%	78%	78%	n/a
NV	80%	245	n/a	83%	70%	85%	n/a
<b>Weighted NCI-IDD Average</b>	<b>80%</b>	<b>8,900</b>	<b>73%</b>	<b>81%</b>	<b>77%</b>	<b>80%</b>	<b>85%</b>
OH	79%	154	n/a	n/a	78%	79%	n/a
PA	79%	271	n/a	84%	67%	80%	n/a
KS	79%	168	n/a	76%	87%	67%	n/a
CA	79%	3,669	74%	78%	74%	81%	86%
CO	78%	309	n/a	83%	84%	75%	76%
MO	78%	206	n/a	84%	79%	76%	n/a
NJ	77%	126	n/a	76%	74%	79%	n/a
OR	76%	164	n/a	70%	65%	78%	85%
IN	75%	223	n/a	84%	77%	71%	n/a
NH	73%	229	n/a	79%	68%	75%	70%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WI	67%	356	n/a	67%	61%	69%	n/a
NE	64%	225	n/a	64%	64%	62%	60%

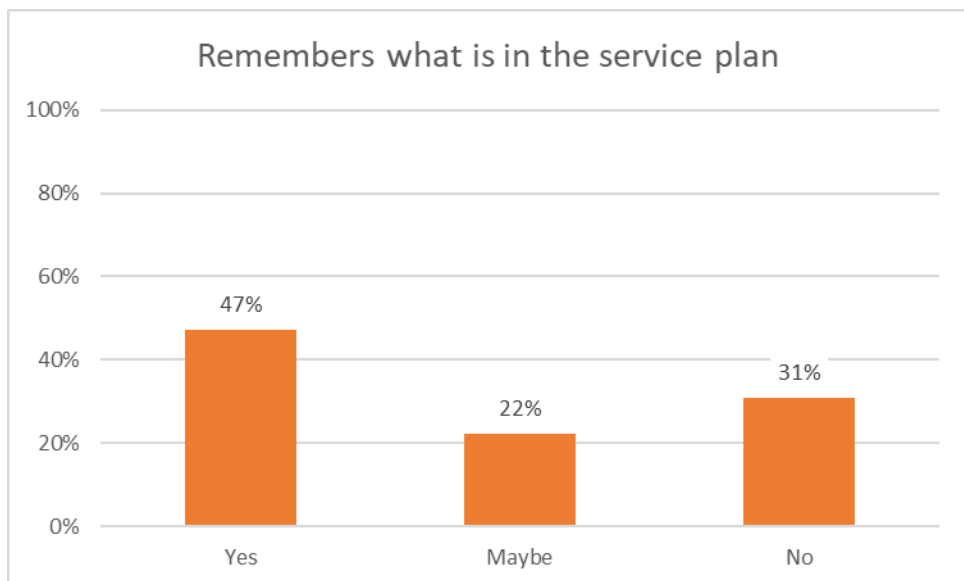




Table 10. Remembers what is in the service plan of those who report having or maybe having a service plan. ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KY	93%	190	n/a	93%	n/a	90%	93%
FL	85%	181	n/a	84%	89%	82%	n/a
GA	83%	205	n/a	85%	80%	88%	75%
NH	83%	242	n/a	78%	87%	92%	76%
NC	83%	168	n/a	78%	n/a	77%	89%
NE	83%	213	n/a	77%	90%	81%	85%
AR	81%	178	n/a	76%	83%	82%	n/a
AL	80%	257	n/a	82%	n/a	75%	n/a
CO	79%	315	n/a	79%	88%	76%	78%
IL	78%	161	n/a	83%	61%	79%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
KS	77%	175	n/a	78%	87%	59%	n/a
IN	75%	207	n/a	74%	78%	71%	n/a
HI	75%	110	n/a	n/a	n/a	77%	81%
NV	75%	255	n/a	76%	73%	67%	n/a
MO	74%	208	n/a	78%	76%	69%	n/a
MI	73%	305	n/a	73%	80%	71%	n/a
VA	73%	202	n/a	76%	75%	62%	78%
NJ	72%	129	n/a	69%	79%	73%	n/a
<b>Weighted NCI-IDD Average</b>	<b>69%</b>	<b>8,353</b>	<b>65%</b>	<b>67%</b>	<b>72%</b>	<b>69%</b>	<b>70%</b>
CA	68%	3,152	64%	62%	74%	69%	68%
SD	66%	250	n/a	62%	71%	52%	n/a
OH	60%	136	n/a	n/a	57%	65%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WI	62%	360	n/a	46%	67%	62%	n/a
PA	61%	256	n/a	49%	75%	61%	n/a
OR	56%	158	n/a	56%	65%	57%	43%
TN	52%	110	n/a	55%	43%	n/a	n/a
MN	41%	230	n/a	42%	41%	46%	n/a

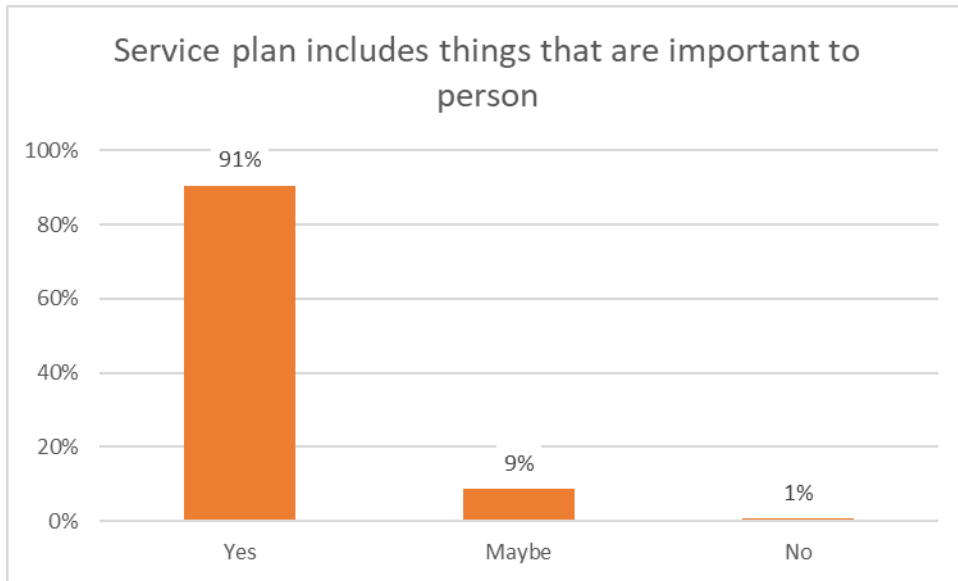


Table 11. Service plan includes things that are important to person ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	100%	75	n/a	n/a	100%	100%	n/a
AR	99%	141	n/a	n/a	97%	100%	n/a
TN	98%	56	n/a	95%	n/a	n/a	n/a
VA	97%	143	n/a	96%	100%	94%	100%
SD	96%	164	n/a	98%	94%	n/a	n/a
CO	96%	244	n/a	96%	98%	96%	94%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	96%	91	n/a	100%	n/a	87%	n/a
MO	95%	151	n/a	95%	99%	89%	n/a
GA	95%	167	n/a	95%	94%	96%	92%
WI	94%	217	n/a	96%	92%	95%	n/a
IN	93%	156	n/a	97%	96%	88%	n/a
<b>Weighted NCI-IDD Average</b>	<b>91%</b>	<b>5,809</b>	<b>90%</b>	<b>91%</b>	<b>94%</b>	<b>89%</b>	<b>91%</b>
NV	90%	188	n/a	90%	91%	91%	n/a
FL	90%	149	n/a	86%	92%	94%	n/a
PA	90%	155	n/a	92%	90%	89%	n/a
NC	89%	133	n/a	n/a	n/a	85%	100%
CA	89%	2,109	89%	92%	92%	87%	96%
KY	89%	176	n/a	98%	n/a	76%	87%
HI	89%	79	n/a	n/a	n/a	89%	86%
OR	88%	83	n/a	n/a	n/a	83%	n/a
IL	87%	123	n/a	90%	n/a	80%	n/a
MI	85%	219	n/a	88%	89%	82%	n/a
NH	85%	199	n/a	78%	97%	82%	84%
KS	84%	132	n/a	90%	87%	68%	n/a
NJ	83%	90	n/a	77%	90%	84%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	81%	207	n/a	84%	n/a	67%	n/a
NE	78%	162	n/a	81%	73%	77%	77%

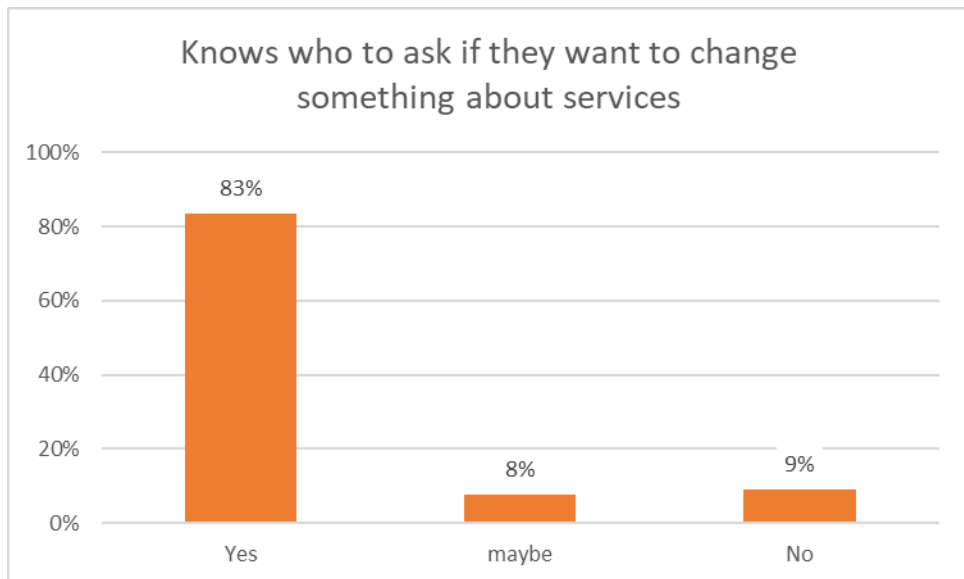


Table 12. Knows who to ask if s/he wants to change something about services ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	96%	181	n/a	n/a	96%	93%	n/a
SD	92%	274	n/a	89%	92%	97%	n/a
NC	91%	181	n/a	93%	n/a	87%	100%
FL	91%	186	n/a	89%	93%	91%	n/a
IN	90%	238	n/a	89%	89%	91%	n/a
MN	90%	272	n/a	88%	92%	90%	n/a
GA	89%	219	n/a	86%	89%	92%	89%
CO	88%	347	n/a	91%	96%	87%	84%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	90%	117	n/a	89%	88%	95%	n/a
KY	88%	191	n/a	91%	n/a	86%	85%
VA	87%	234	n/a	86%	93%	89%	80%
AR	87%	253	n/a	80%	88%	86%	n/a
WI	86%	456	n/a	81%	84%	89%	n/a
MO	85%	227	n/a	87%	89%	80%	n/a
<b>Weighted NCI-IDD Average</b>	<b>83%</b>	<b>10,404</b>	<b>75%</b>	<b>82%</b>	<b>87%</b>	<b>82%</b>	<b>87%</b>
HI	83%	127	n/a	n/a	n/a	80%	86%
NJ	83%	166	n/a	78%	83%	89%	n/a
OR	82%	218	n/a	76%	84%	81%	87%
NE	80%	241	n/a	74%	83%	87%	67%
MI	80%	327	n/a	73%	77%	88%	n/a
PA	79%	288	n/a	80%	85%	78%	n/a
NV	78%	292	n/a	82%	75%	72%	n/a
NH	78%	259	n/a	71%	88%	73%	84%
AL	78%	285	n/a	79%	n/a	72%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CA	77%	4,433	72%	78%	84%	74%	81%
KS	76%	221	n/a	77%	78%	69%	n/a
IL	74%	171	n/a	76%	77%	69%	n/a

Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs

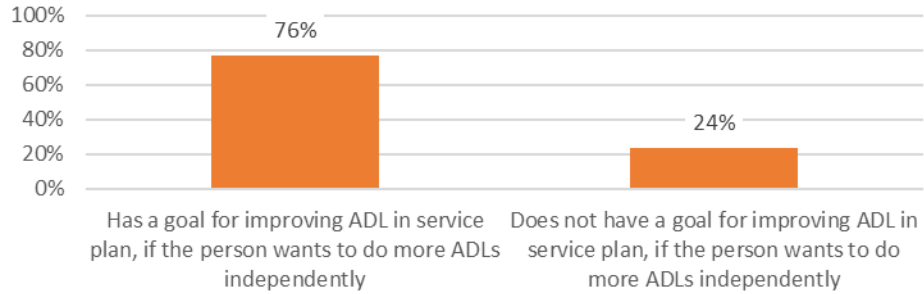


Table 13. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs <sup>2, 3</sup>**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR	96%	68	n/a	n/a	100%	93%	n/a
NC	93%	42	n/a	n/a	n/a	91%	n/a
MI	92%	66	n/a	100%	n/a	81%	n/a
VA	91%	87	n/a	90%	n/a	87%	n/a
IN	90%	41	n/a	n/a	n/a	83%	n/a
FL	89%	73	n/a	86%	n/a	91%	n/a
OR	88%	74	n/a	n/a	n/a	75%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
HI	89%	28	n/a	n/a	n/a	n/a	n/a
TN	83%	40	n/a	n/a	n/a	n/a	n/a
GA	79%	38	n/a	n/a	n/a	n/a	n/a
KY	79%	142	n/a	75%	n/a	96%	73%
NV	79%	42	n/a	80%	n/a	n/a	n/a
NE	78%	74	n/a	73%	n/a	83%	n/a
KS	77%	74	n/a	74%	n/a	83%	n/a
<b>Weighted NCI-IDD Average</b>	<b>76%</b>	<b>1,323</b>	<b>n/a</b>	<b>77%</b>	<b>70%</b>	<b>78%</b>	<b>84%</b>
CO	67%	72	n/a	n/a	n/a	72%	n/a
NJ	67%	57	n/a	86%	n/a	n/a	n/a
NH	67%	36	n/a	n/a	n/a	n/a	n/a
IL	65%	23	n/a	n/a	n/a	n/a	n/a
PA	63%	24	n/a	n/a	n/a	n/a	n/a
MO	60%	50	n/a	n/a	62%	n/a	n/a
WI	59%	44	n/a	n/a	n/a	n/a	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	51%	72	n/a	46%	n/a	n/a	n/a
SD	41%	44	n/a	42%	n/a	n/a	n/a
OH	17%	12	n/a	n/a	n/a	n/a	n/a

<sup>2</sup> This analysis combines two questions that come from two different sources

1. Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and,
2. Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person.

<sup>3</sup> CA and MN did not have data for this item

See all un-collapsed state data showing responses for all possible response options in Appendix C

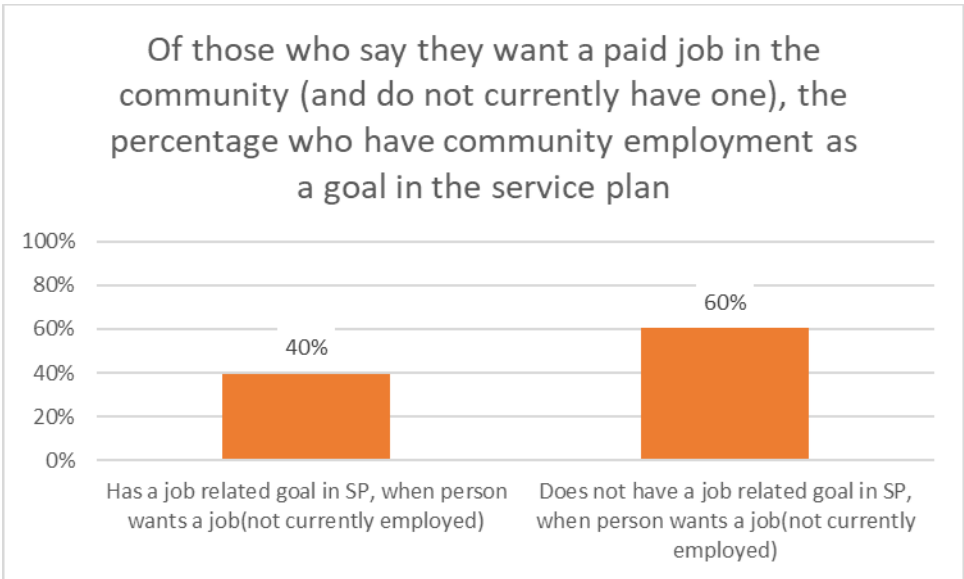




Table 14. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan <sup>4, 5</sup>**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	65%	121	n/a	68%	n/a	n/a	n/a
NJ	63%	84	n/a	46%	n/a	85%	n/a
OR	62%	114	n/a	59%	n/a	62%	67%
NV	54%	110	n/a	51%	54%	56%	n/a
NE	50%	66	n/a	n/a	n/a	48%	n/a
PA	50%	74	n/a	54%	n/a	50%	n/a
MO	45%	76	n/a	n/a	40%	n/a	n/a
FL	45%	85	n/a	31%	n/a	50%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OH	43%	30	n/a	n/a	n/a	n/a	n/a
SD	43%	74	n/a	38%	n/a	n/a	n/a
NH	43%	87	n/a	n/a	n/a	42%	45%
IN	42%	72	n/a	n/a	n/a	45%	n/a
<b>Weighted NCI-IDD Average</b>	<b>40%</b>	<b>1,966</b>	<b>23%</b>	<b>34%</b>	<b>46%</b>	<b>44%</b>	<b>32%</b>
IL	34%	47	n/a	29%	n/a	n/a	n/a
VA	33%	152	n/a	41%	n/a	27%	22%
CO	32%	102	n/a	n/a	n/a	33%	27%
KS	27%	70	n/a	23%	n/a	n/a	n/a
TN	23%	43	n/a	n/a	n/a	n/a	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MI	28%	115	n/a	20%	n/a	36%	n/a
AR	23%	117	n/a	n/a	29%	16%	n/a
KY	16%	82	n/a	6%	n/a	n/a	28%
NC	14%	90	n/a	n/a	n/a	10%	n/a
HI	11%	61	n/a	n/a	n/a	3%	n/a
GA	10%	94	n/a	9%	n/a	18%	n/a

<sup>4</sup> This analysis combines two questions that come from two different sources

1. Whether community employment is a goal in service plan; and
2. Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person.

<sup>5</sup> CA and MN did not have data for this item