

What the NCI data tells us about

Using Internet, Cell Phone or Smart Phones across NCI States



**NATIONAL CORE
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NASDDDS & HSRI

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This report tells us about:

- What NCI tells us about people using internet, cell phone and smart phones
- Why internet, cell phone and smart phones is important

What is NCI?

Each year, NCI asks people with intellectual and developmental disabilities (IDD) and their families how they feel about their lives and the services they get. NCI uses surveys so that the same questions can be asked to people in all NCI states.

Who is surveyed?

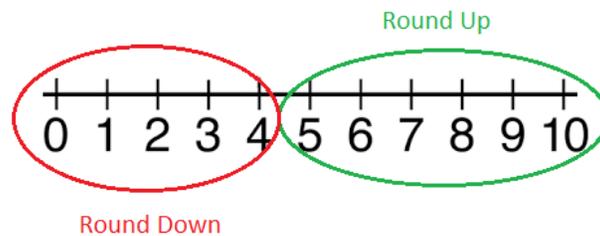
Each year people in many states take part in an NCI meeting. Every year a new group of people are asked to meet. During the meeting, people are asked the NCI survey questions. Questions are asked to the person who gets services from the state. For some questions, a family member, friend, or staff member who knows the person well can answer.

How are data shown?

NCI asks questions about what kind of technology people use like if they use a cell phone or smartphone. In this report, we see how people answered questions about using technology. There are also questions about why people may not be using a smart phone or cell phone.

Each page shows a different question and the answers. Each page also has a pie graph. It shows how many people said **yes** and how many said **no** to the question. There are also words and stick figures that show how many **yes** and **no** answers there were for each question. The answers are whole numbers (like 60% or 90%).

For this report we round percentages to the nearest ten percent. To round, we look at the last digit in a number. If the digit is 5 or more, we “round up” to the next highest number with a zero. If the digit is 4 or less, we “round down” to the next lowest number with a zero.



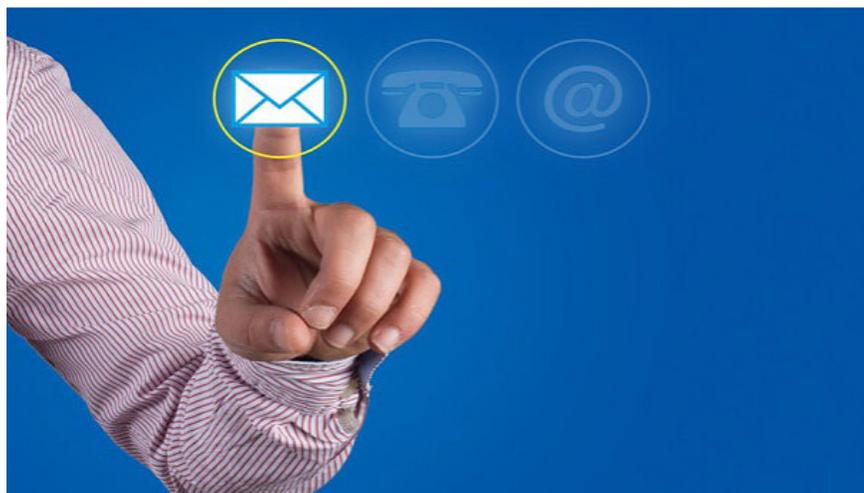
For example:

If 87% of people say they have a cell phone or smart phone, we “round up” to 90%.

If 12% of people say they can use the phone or internet whenever they want to, we “round down” to 10%.

This report can help people talk about services and supports. If you want more information, you can look up the full report at:

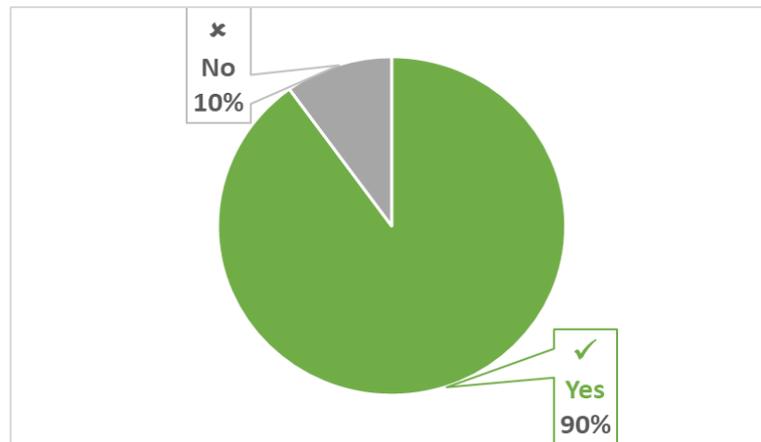
<http://www.nationalcoreindicators.org>



Making Connections – Why is Access to technology Important?

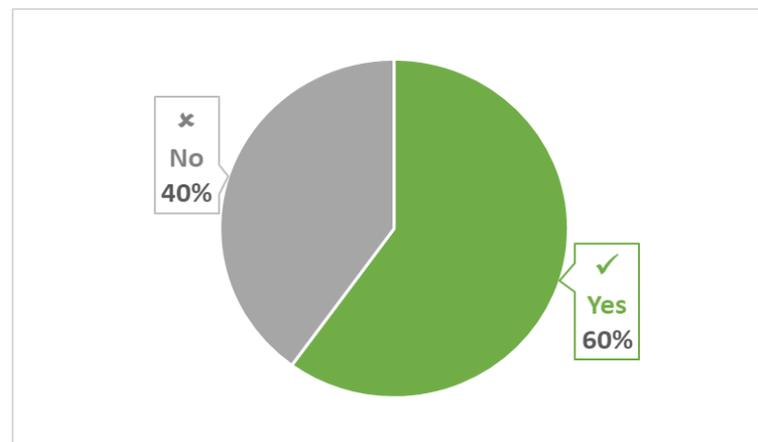
Having and being able to use internet, cell phones or smart phones is an important way for people with disabilities to be able to talk with friends and family even when they cannot talk in person. Technology can also be used to help people with disabilities to communicate, get out into the community. Some people may use technology to talk with their doctor or other health professionals online.

Can you use the phone and internet when you want to?



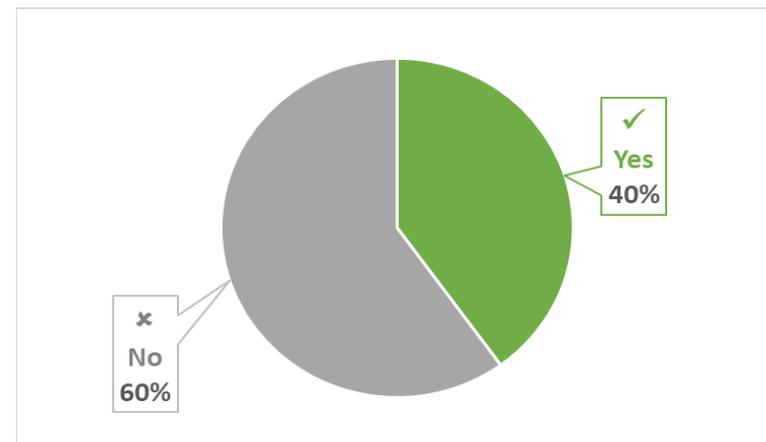
NCI tells us **9** out of every **10** people said **they can use the phone and internet when they want to.**

Do you have a cell phone or smart phone?



NCI tells us **6** out of every **10** people said **they have a cell phone or smartphone.**

If you don't have a cell phone or smartphone, do you want one?



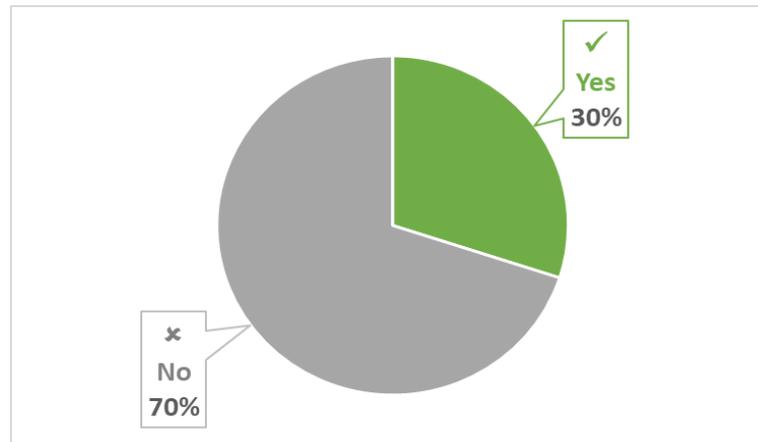
NCI tells us **4** out of every **10** people **who do not have a cell phone or smart phone** want one.

Reasons people do not have a cell phone but want one

Some people are not always able to have cell phones or smart phones. NCI asked people who do not have a cell phone but want one why they do not have a cell phone.

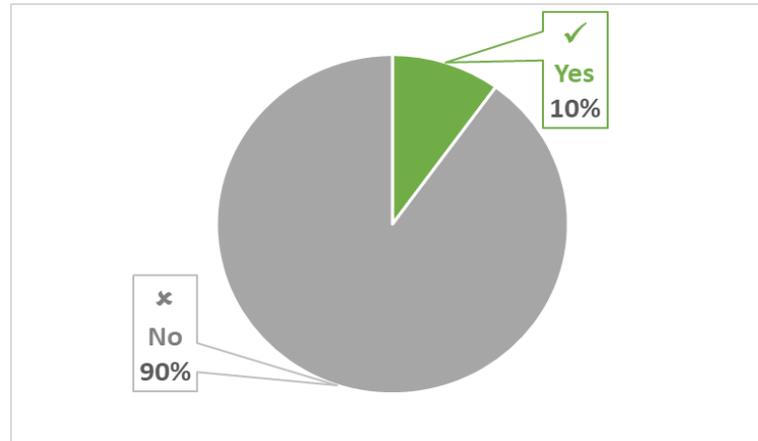


If you do not have a cell phone or smartphone but want one, is it because it costs too much?



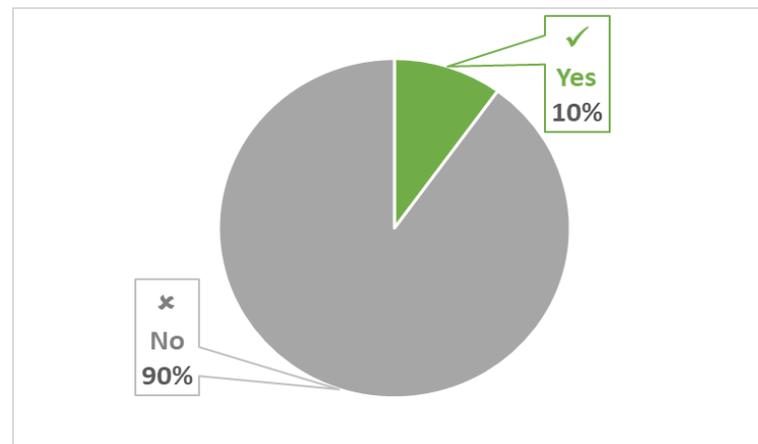
NCI tells us **3** out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because costs too much.**

If you do not have a cell phone or smartphone but want one, is it because it is not allowed?



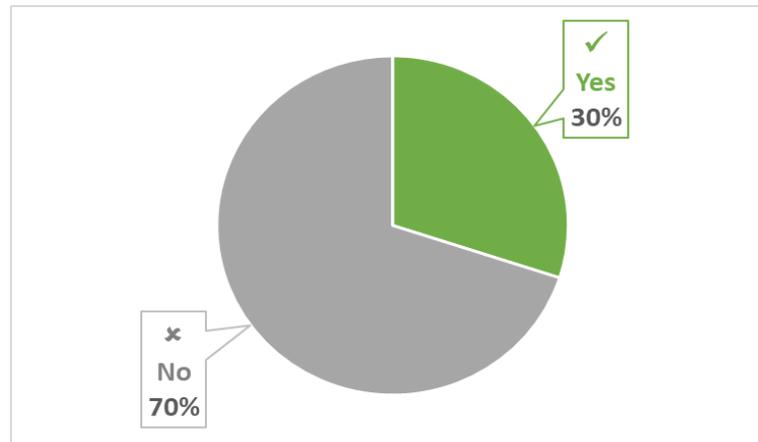
NCI tells us **1** out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because a cell phone or smartphone is not allowed.**

If you do not have a cell phone or smartphone but want one, is it because you had one but it was lost or it broke?



NCI tells us **1** out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one because they had a one but it was lost or it broke.**

If you do not have a cell phone or smartphone but want one, is it because of other reasons?



NCI tells us **3** out of every **10** people who do not have a cell phone or smartphone but want one said **they don't have one for other reasons.**



What Did We Learn?

NCI tell us about people across NCI States:

90% Can use the phone and internet when they want to go

60% Have a cell phone or smart phone

40% Who do not have a cell phone or smart phone want one

30% Who do not have a cell phone or smartphone but want one said they don't have one because cost too much

10% Who do not have a cell phone or smartphone but want one said they don't have one because a cell phone or smartphone was not allowed

10% Who do not have a cell phone or smartphone but want one said they don't have one because they had a one but it was lost or it broke

30% Who do not have a cell phone or smartphone but want one said they don't have one for other reasons